

Forever Party Rentals Event Rental Terms, Conditions, and Rental Contract

Reserving Equipment: Quotes and proposals do not guarantee the availability of rental equipment. Equipment and items will be reserved only upon receipt of a signed rental contract, and a 25% NON-REFUNDABLE deposit by credit card or e-transfer, or a 50% deposit for orders over \$2,000.

The 25% deposit fee is non-refundable but can be transferred to future bookings if government restrictions related to COVID-19 affect your event date. If your order is over \$2,000 (requiring a 50% deposit fee), half of the deposit fee is refundable if you cancel due to government restrictions within 8 weeks before your event.

If government restrictions necessitate rescheduling your event, we will apply your full deposit towards future bookings with no penalty or expiration, but will not be able to refund on cancellations of bookings. In this case, you may also apply your deposit amount to other services within our company to suit your event, subject to availability.

Rental Terms & Conditions: By paying the payment request for the rental items associated with the attached pricing, you agree to these rental terms and conditions. You are responsible for reading the entire terms and conditions. This agreement is between Forever Party Rentals and the Event host/client (Client) for the items displayed on the invoice and any other rentals stated in the notes area.

By signing this contract you acknowledge you have read and understood the contract as well as granting Forever Party Rentals to charge your credit card for any damages that may occur during the rental period. Failure to return goods 4 days past the return date constitutes theft and will result in criminal charges.

The Client is responsible for any damages to the rented equipment incurred during the rental period or while in the Client's possession. If any equipment associated with the contract goes missing or is stolen, the Client agrees to be charged the value of the equipment as stated in this rental contract. The Client must inform Forever Party Rentals of any changes in their address or phone number while in possession of the rented goods.

Rental equipment is not covered by Forever Party Rentals' insurance, and the Client assumes all financial responsibilities for the listed equipment.

The Client will pay all overdue charges for any equipment returned after the due date. The Client will also pay any fees incurred by the owner in the event of repossessing the items or collecting the rentals due.

All rental charges must be paid 7 days in advance of your event date or delivery/pickup date to Forever Party Rentals by credit card (we will charge this amount on the credit card you keep on file with us). A 25% non-refundable deposit (50% for orders over \$2,000) is required to confirm a rental reservation, with the balance due on pickup. Picture ID and a credit card with a matching name are required to be submitted and kept on file for all Clients during the rental period.

Upon delivery or pickup, the Client must agree that all rentals are in satisfactory condition. If the client wants to report damage upon renting, they must do so before the items have left our facility or when our staff is present for delivery/setup.

Delivery/Pickup Service:

Delivery service is available on all orders regardless of size. Fees are based on tailgate delivery and charged by geographic location. Additional delivery charges may apply for 2nd floor or higher delivery locations, excessive distance for loading and unloading trucks, specific delivery and pickup times, and after-hours delivery and pickup. Delivery fees quoted may change after site inspection. All items will be delivered and picked up at a designated location. The client should be available to count all items upon delivery and pickup; otherwise, the counts will be considered accurate. Orders are typically delivered 1-3 days in advance of your event, while pickups occur 1-2 days following your event. You may request AM (8-12) or PM (12-6) delivery or pickup service. Responsibility for equipment remains with the client from the time of delivery to the time of pickup. Please ensure all equipment is secured when not in use and protected from the weather.

On-Call Service:

We provide 24-hour on-call service to our clients. Additional charges may apply for this service.

Weather:

The Client understands that tents are temporary structures designed to provide limited protection from weather conditions, primarily sun and rain. However, there may be situations, particularly those involving strong winds and lightning, in which tents will not provide protection and may even be damaged or blown over. Evacuation of tents to avoid possible injury is recommended when severe weather threatens the area where the tent is erected. People must leave the tents and not seek shelter in tents during such conditions. When in doubt, evacuate.

Cleanup/Preparation for Pickup:

All floral arrangements, trash, and decorations of any kind should be removed from the tent before the scheduled pickup time. The client assumes responsibility for all damages caused by decorations. Be aware that some decorations can cause permanent stains on the tent, linens, and other rental items. Ask if you are unsure to avoid the cost of damages. Decorations must not affect the structural integrity of the tent. All chairs and tables should be stacked as delivered. All dishes, glassware, and cooking equipment should be returned to the proper rack or container and assembled at a single location for pickup. Dishes, glassware, and flatware must be well rinsed and free of food particles.

Linen:

Please be aware that fabric variations due to washing, normal use, and dye lot differences are part of the unique character of rental linens. Linens should be returned food and particle-free, shaken out, and placed into laundry bags provided. Linens returned with burns, holes, tears, or permanent stains due to negligence will be billed at replacement cost.

Additional charges may apply if:

- The site is not ready or accessible when the crew arrives.
- The tent and rented equipment are not ready for prearranged pickup.

- Delivery or pickups are from any location other than ground level (upstairs or downstairs).
- All chairs and tables are not stacked and bagged as delivered for pickup.
- Food service items are not rinsed food-free.
- Additional equipment (stoves, grills, ovens, etc.) is left dirty.
- Customer requires pickups before or after normal business hours.

Ensure all equipment is returned according to these TERMS AND CONDITIONS. The client is solely responsible for any additional charges incurred as a result of failing to meet these conditions. All collection fees, attorney fees, court costs, or any expense involved in the collection of rental charges will be the responsibility of the non-prevailing party.

Forever Party Rentals Contact Information: Address: 9317 188 ST Surrey BC V4N 3V1
 Email: welcome@foreverpartyrentals.com Phone Number: 778-706-7983

By signing this contract, the Client agrees to all terms and conditions outlined in this document. The Client also grants Forever Party Rentals the authority to charge their credit card for any damages that may occur during the rental period. It is the client's responsibility to read and understand the entire terms and conditions before signing the contract. Failure to comply with these terms and conditions may result in additional fees and charges.

Please ensure that you have provided accurate contact information, including your address and phone number, to facilitate communication and coordination regarding your event. The client must inform Forever Party Rentals of any changes in their contact information while in possession of the rented items.

By working together and adhering to these terms and conditions, we can ensure a successful and enjoyable event for all parties involved. If you have any questions or concerns, please do not hesitate to contact Forever Party Rentals at the provided email address or phone number.

Late Fees:

The Client agrees to return all rented equipment by the specified date and time on this contract. If the Client fails to do so, they will be charged a late fee of 25% of the order total per day for the first 4 days and after 4 days will be considered lost or stolen. Additionally, if any late items are set to be rented to another customer inside the late period, the Client will be charged extra fees for causing inconvenience and loss of revenue to Forever Party Rentals.

Be sure all equipment is returned according to these TERMS AND CONDITIONS. The client is solely responsible for any additional charges incurred as a result of failure to meet these conditions. All collection fees, attorney fees, court costs, or any expense involved in the collection of rental charges will be the non prevailing party's responsibility.

Name: _____ Date Of Rental: _____
 Date: _____ Date Of Return: _____
 Signature: _____ Invoice #: _____